

AJD

Social Media Project

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01 Ironmark responsibilities



Branding

- Logo Typography
- Services logo
- Color Palette
- Primary logo



Social Media

- Facebook
- Instagram
- Google My Business



SoCi

- Scheduled posts
- Responses to negative/positive engagement
- Insights per location



Paid Search

- Focused on 4 properties (not CLOs)
- Landing Pages
- Paid ads
- Search terms

01 Current Social Analytics



 Followers → Engagement ratio: very low





PP	FN	MAR
		MENTS
^	ART	

Posts:	274	Likes:	654
Followers:	61	Followers:	653



Posts:	382	Likes:	384
Followers:	128	Followers:	380



Posts:	272	Likes:	463
Followers:	91	Followers:	470



Posts:	268	Likes:	2.5k
Followers:	55	Followers:	2.5k



D	202	Likes:	1.3I
Posts:	292	Followers:	1.2F
Followers:	71	Tollo wels.	1.21



Posts:	26
Followers:	59

Likes:	65
Followers:	68

01 Residential Communities Platforms





BI	LLI	RIIN	J
HOBILE	HOME	онно	NITH
Managed by	AJ Deos	kin & Ass	ciates

Posts: 114 Followers:

Posts:

Likes: Followers:



118 Followers: 3

Likes: Followers:



Posts: 118 Followers:

Likes: Followers:



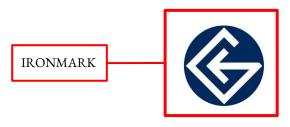
Posts: Followers: Likes: Followers:

412 417

01

Mobile Homes **Platforms**

02 Competitive Analysis





572 posts

ollow Message

47 following

0

Likes: 2.1K Followers: 2.1K

Grady Management Inc. Real Estate Company

We are a full service residential, commercial, and consulting real estate firm.

Exceptional People. Exceptional Communities.

www.gradymgt.com



southernmanagementcompanies

1,692 followers

321 followers

Follow

Message

Likes: Followers: 15K 15K

648 following

Southern Management Companies

Creating great places to live, work, play and stay is our business.

Follow

#LiveSMC

408 posts



Likes: 12K Followers: 12K



1,136 posts

rentdittmar

903 followers

422 following

Message

RentDittmar

20 Apartment Communities in Northern Virginia || 703-525-3130 || Because Where You Live Matters

@ linktr.ee/rentdittmar





A.J. Dwoskin & Associates

Real Estate Leasing , Management, & Investment

Real Estate · Fairfax, VA · 1,307 followers · 90 employees



Grady Management, Inc.

Real Estate · Silver Spring, Maryland · 1,405 followers · 165 employees



LIVE. WORK. STAY. PLAY.

Southern Management Companies

Real Estate · McLean, VA · 7,300 followers · 729 employees

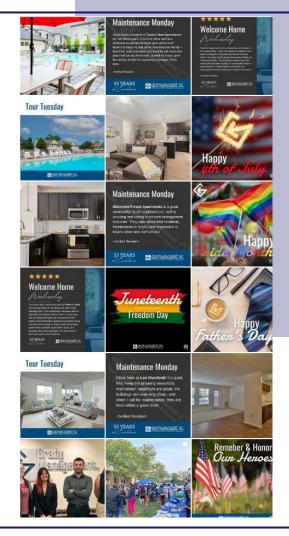
02 Competitive Analysis

02 Content Type



Engagement: 0-6 likes Frequency: July - 6 posts

June - 9 posts May - 15 posts



02 Content Type



Engagement: 7-18 likes

Frequency: July - 9

June - 8 May - 7 South Hill
Capital Heights, MD

Show more posts from southernmanagementcompanies

Show more posts from southernmanagementcompanies

Today, we live in a world where great customer service is a dving

art. That is definitely NOT the case here. Every interaction has always been pleasant, professional, and handled in a way that makes one feel like family_you're in great hands and company.

SOUTHERN

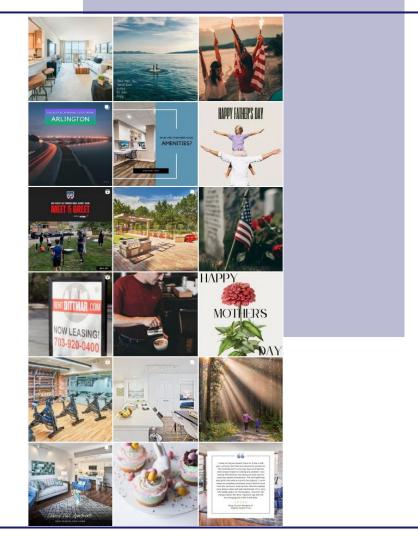
02 Content Type



Engagement: 3-18 likes

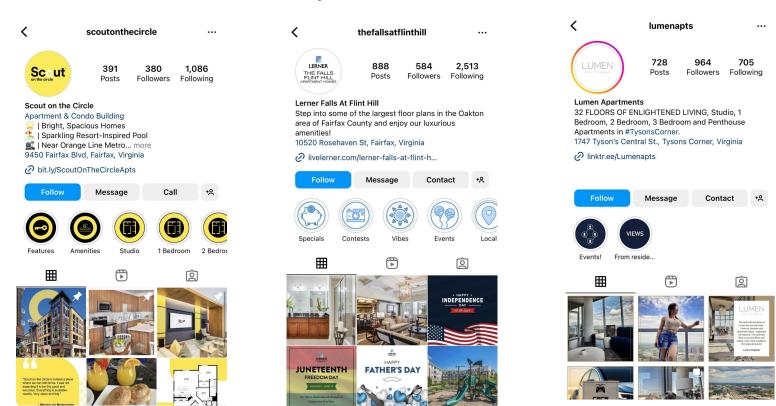
Frequency: July - 3 posts

June - 4 posts May - 5 posts



03

Best Practices: From Class B to Class A



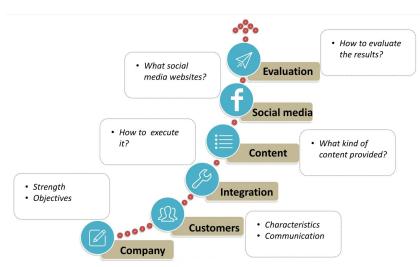
Strategies to Improve

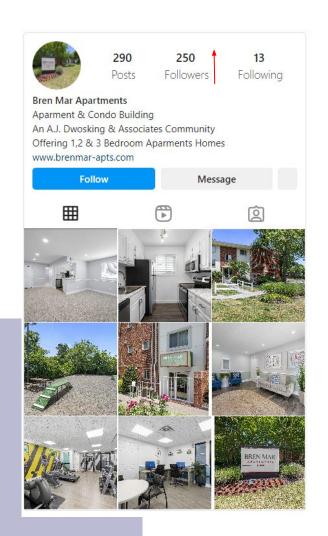
Ultimate Goal: Reach visibility to future residents

Steps to accomplish:

- 1. Gain a following & engagement from current residents
- 2. Advertise social media to prospects
- 3. Boost engagement with all followers

Social Media Marketing Strategy





1. Gain a following & engagement from current residents

- 2 events each month per property
 - 1 holiday themed event per month
- Take as many photos as possible
 - Delegate task to a leasing agent or a corporate employee if Social Media is brought in-house
- Resident Testimonials
 - "Resident of the Week" submissions accepted through instagram survey
- Leasing Office Team Testimonials
 - Introduce property manager, leasing agents, maintenance, etc.
- Advertise socials at resident events
 - People want to see themselves/ neighbors featured
 - OR Code signs displayed at events

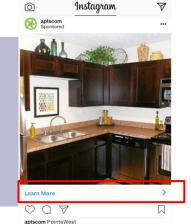


Apartment hunting in Dallas made easy. Send us a message for free help finding your next place!



SMARTCITYLOCATING.COM The easy way to rent in Dallas Contact us





If you're looking, the perfect home is right here. Come

2. Advertise social media to future residents

- Promote the town, not just the housing
- Have a genuine and authentic feed/page
- Pick a target audience based on geography, demographics, etc.
- QR Code signs displayed around leasing office for more information
- "Follow us on Socials for a chance to win X"
 - Winner chosen out of every 50 followers







3. Boost engagement with ALL followers

- Instagram giveaways: home store gift cards, decor, appliances, gift baskets, etc.
- Instagram Q & As for prospects
 - once a week
- Instagram polls
 - Inquire about event preferences
- **Instagram giveaways:** home store gift cards, decor, appliances, gift baskets, etc.
 - Entry: follow us, tag a friend in the comments, repost to your instagram story
- Collaborate with (local) businesses
 - Mutually beneficial cross-promotion
 - Can help fund social media giveaways

05 Next Steps

Should Social Media be brought in-house?

Ironmark

- More experience and larger team
- Possibly more familiar with analyzing engagement
- Have cultivated the Instagram and Facebook followings so far

VS.

In-house

- Greater flexibility
- Corporate employee can cultivate personal connections with leasing offices
 - Can attend and capture all events
- Can directly collaborate with nearby businesses
- Possibility to expand to TikTok
- Employee will become aware of specials specific to each property before Ironmark does